

NSI Group Ltd

Quality Policy

NSI Group Ltd understands the need to ensure that its management systems are an integrated part of its overall business strategy.

This policy reflects our commitment to quality and to the nature of our business, which is to supply steel, laser cut parts and fabrications to the highest quality.

NSI will achieve this by adhering to this manual and always striving for continuous improvement by the continuing training of its staff and continual reviews of its procedures through the review of this quality manual and its business goals and objectives.

The quality policy of the NSI Group Ltd is to,

- ◆ Ensure the management team are fully committed to the quality policy and are working to achieve the objectives/goals laid out in the manual.
- ◆ Meet all customer requirements and measure customer satisfaction.
- ◆ Operate in accordance of our ISO 9001:2000 accreditation.
- ◆ Provide a framework to establish meeting and reviewing our quality objectives.
- ◆ Communicate our policy and objectives within the company to all of our employees, and to our customers.
- ◆ Continuous improvement of our business, processes and management systems.
- ◆ Review the effectiveness and suitability of our quality system.
- ◆ Review the overall policy for continued suitability in achieving customer satisfaction and the objectives of our ISO registration.

In all, NSI aims to abide by its commitment to offer a service to our customers which offers a product at a cost effective price, delivered when required and to the customers complete satisfaction.